ALAN PICKERING
AFFILIATE

- Bachelor of Engineering - Communications
- Graduate Diploma of Business
- Master of Commerce - Marketing

Alan is a highly experienced and capable professional, with extensive experience in IT Services in fields which include IT Governance, IT Service Management, Technology and Product management, and Supply Contract Management. Experienced in managing and implementing change through the introduction of new technologies. Alan is experienced in a broad range of consulting assignments for private sector and government agencies.

He has a track record in the service management of ICT services and delivery within large corporate organisations, catering for 50,000 plus users, over diverse sites, business units and time zones;

Successful strategic sourcing and contract management of corporate ICT contracts; and

Capable in the Australian IT Service Management community, through participation in the Standards Australia committee for ISO IEC AS 20000 and as an ITIL exam marker.

KEY SKILLS

- Experienced and successful with forming and establishing processes in IT teams;
- Development of technology-based internal services;
- Support and management of technologies in a large national corporate organisation;
- Experienced with the management aspects of SOE's (Standard Operating Environment);
- Strong commercial experience, including procurement, vendor liaison and contract management;
- Extensive commercial experience in negotiation and relationship management with suppliers;
- Strong organisational skills;
- Capable communicator and facilitator; and
- Highly capable in building and managing teams and leading people.